



Domlec Prepaid Electricity Service





What is Prepaid Electricity?

“Pay As You Go”

- You buy electricity in advance
 - Just like, gasoline, groceries, cell phone service
- Buy as often as you like
 - Based on your household budget
 - Buy every day, keep buying once per month or anything in between
 - Buy at the time of the month that's best for you
- You have control over your electricity costs
 - Your pay-as-you-go meter shows...
 - How much electricity you are using
 - How fast you are using it
 - How much you have left



How Prepaid Works

Domlec's Prepaid Electricity System Has 3 Main Parts...

Your Digital Meter

Replaces your old meter with reliable all digital technology



Your Keypad

Keypad wall-mounts inside premises



The Domlec Vending Stations

Holds your account information





Your Meter

The Gemini Prepaid Meter

- 60 Amp Service, 230 Volts, 50Hz
- Replaces your old mechanical meter



Gemini Meter Enclosure



Gemini Meter



Your Keypad

Gives You The Information You Need

- How much electricity you are using
- How fast you are using it
- How much you have left

Liquid Crystal Display Shows
How many Units You Have

LED Indicates
Consumption Rate

Indicated Remaining
units

Keypad for User Input





Buying Electricity

1. Provide your meter ID card at a **Vending Location**, decide how much YOU want to buy
2. **Your Receipt** will have a coded number
3. Take your receipt home, enter the number on **Your Keypad**
4. The Units you bought are added to **Your Meter**



Domlec Vending Location



Your Receipt

Tar. Number:	02466
200V/100A:	03/11/08 PM
Receipt Number:	410395
Meter Num:	07 021830010
Mtr. S. SERIAL NO:	
POB. DT:	
POB. DT:	
Electricity Credit	
Tk en Num:	1
+6243 0772 6286	
5169 4887	
090701:	
Supply Group Code:	100002
Tariff Index:	03
Hour Period:	1
Tariff Charge:	018 BUCK
Total Units (OWN):	90
Value:	R 14.38
Tariff Charge:	R 14.38
Operator:	SYSDCMN

Your Keypad



Your Meter





A Fair Deal

Domlec “Advances” Your First Month’s Electricity

- Don’t worry about paying the last bill from your old meter and having to buy in advance at the same time
- Your Advance is based on your average monthly consumption

Don’t Worry About Previous Balances

- Old balances are added to your prepaid account and paid in 6 monthly installments, interest free
- Or pay in one lump sum...the choice is yours

No Charge for New Meter / Installation



A Fair Deal

One Month Deposit Instead of Two

- Customers on old meters provide 2-months deposit
- Prepaid customers only provide deposit equal to your advance from Domlec
 - If your current deposit is more than 1-month, Domlec gives you the difference in free units
 - If your current deposit is less than the advance you received, the difference is added to your account and paid in 6 monthly installments, interest free, just as with previous balances
 - Or pay in one lump sum...the choice is yours



A Fair Deal

Example:

Amount you want to spend	\$25
Deposit adjustment.....	\$ 4
(only if applicable & only for 6-payments)	
Other amounts owed.....	\$ 5
(only if applicable & only for 6-payments)	
Electricity purchased.....	<u>\$16</u>



A Fair Deal

Deposits and Advance Credit

- Deposits and Advance offset each other
- Both sums frozen indefinitely
- Advance never billed to you
- If account eventually closed, your advance and deposit zero each other out

It's to Your Advantage

- No “double hit” in first month of prepaid
- First month's electricity cost deferred
- 6-months to pay all other amounts owed



Prepaid Works For you!

- No more bills from Domlec
- Easier & less time consuming to buy electricity
 - Multiple locations / extended hours
- You buy electricity when you want, as your budget allows
- Latest in digital metering technology
- Real-time display enables real-time consumption management
- No more Landlord / Tennant hassles
 - Tenants have their own prepaid meter& keypad
- Domlec will advance your first month's electricity
- Security deposit requirement lowered from 2 months to 1
- Domlec never has to disconnect prepaid customers



Frequently Asked Questions

What happens if I run out of power when Domlec is closed?

- We will have a 24-hour number to call for an advance; you'll have to pay the advance the next time you go to a vending station

If I move, can I get a refund on unused power?

- Call us, and we'll transfer remaining units to your new meter

Can I buy power for someone else?

- Yes, if you have their Meter ID card or meter number

What if I lose my Meter ID?

- Come to our office and we'll replace it

What happens if I lose my receipt and coded number?

- You can get a duplicate at a Domlec vending location and no one else can use the lost one: it only works on your meter



Frequently Asked Questions

Where can I buy power?

- For now, at the our Roseau office, soon at other locations such as ACS 711 and other markets island-wide

How much power can I buy?

- We recommend no more than a month's expected consumption; the ability to actively manage your budget is one of the advantages of prepaid.

Is prepaid cheaper than what I pay now?

- No, the unit price is the same as you pay now

What if I don't want a prepaid meter?

- If your account is in good standing, you can choose, however we expect all our customers will eventually sign up for prepaid

Summary

How Can I Sign up for Prepaid?

Call Paula George at Extension 6024 Today!

